



Payment Processing and Network Services

Energize Sales and Increase Profits with ePort Connect®

One Stop Payment Processing

ePort Connect® is a PCI-compliant, end-to-end suite of cashless payment and telemetry services specially tailored to fit the needs of the self-service retail industries. ePort Connect enables self-service terminals, such as vending machines and kiosks, to accept credit, debit, new contactless cards and other cashless forms of payment, handles all elements of transaction processing, and allows customers to monitor and manage their terminals online – all with the highest level of data security.

There are many components necessary to adapt credit card acceptance to the vending marketplace, including selecting a merchant provider, setting up a merchant account for every terminal, selecting a wireless provider, determining how to handle consumer service calls and billing inquiries, and developing a system for settlement back to your accounting system. With ePort Connect, USAT provides it all.

Your ePort Connect service package includes:



Card processing services

Existing relationships with global card processors and card associations, merchant account and terminal ID set up, compliance with current processing regulations, pre-negotiated discounted fees on small ticket purchases and direct EFTs to your bank account for all settled card transactions.



Wireless Connectivity

USAT manages wireless SIM account activation, distribution, and the relationship with wireless providers. Take advantage of USAT's pre-negotiated discount rates for your wireless data needs with a program built specifically around the vending industry.



Online Sales Reports

Via the USALive reporting system, USAT provides reporting of credit and cash transactions, user configuration, reporting by machine and region, by date range and transaction type, data reports for operations and finance, graphical reporting for sales and to customers, and condition monitoring for equipment service.



Consumer Support

USA Technologies provides a toll-free phone number listed on consumers' credit card statements with each purchase made through the ePort Connect payment processing system. Consumers are then able to contact USAT customer service with billing inquiries which prevents potential chargebacks*.

*Chargebacks occur when a consumer disputes a purchase. As a merchant you incur a fee for any chargebacks initiated by the consumer. By allowing USAT's consumer service team to handle billing inquiries, unnecessary chargebacks are prevented. Most consumers recall the purchase once they have spoken to a trained member of our team.





C O N N E C T

Payment Processing and Network Services



Settlement

Via the USALive reporting system, USAT provides a driver route settlement process with same-day reporting and data input to route accounting, weekly EFT and payment reconciliation input to accounts receivable, and an audit process that displays totals at the machine and reports all transactions down to the cent and second.



Data Security

USAT is a PCI-DSS Level 1 service provider that meets the highest PCI Compliance Standards.



Over-the-Air Update Capabilities & Remote DEX Data Management

Automatic over-the-air updates to software, settings, and security protocol from USAT network to USAT's ePort card reader keep your hardware up-to-date and enables your company to benefit from any advancements made after your hardware purchase.



Machine Health Alerts

New functionality is being added to the ePort Connect Services that will notify you of coin changer, bill acceptor or card reader malfunctions and product out-of-stock situations. Alerts can be sent to key personnel and tracked historically on USALive.

ePort Connect – powering your profits

Capitalize on America's preferred form of payment by adding credit card acceptance to your self service business. With ePort Connect you can easily:

- Differentiate your business from the competition
- Increase customer satisfaction
- Increase prices without losing volume
- Reduce theft and vandalism
- Enable multiple vends in a single transaction
- Watch your profit margins grow.

Contact us to find out how your self-service businesses can benefit from ePort Connect.

