



## **Overview of Services Provided in USA Tech's Network Services**

- USAT sets up each vending machine with its own unique terminal/merchant ID for card processing services, in order to track & reconcile credit card sales transactions back to a specific vending machine
- USAT sets up an electronic banking transfer whereby USAT will electronically transfer all settled credit card transactions directly in customer's bank account
- USAT provides detailed accounting & reconciliation reports of all credit card transactions, by machine, with a time and data stamp on every card transaction
- USAT provides daily detailed sales reports by vending machine on credit card sales;
  - Sales report can be generated on a "time basis" or "fill to fill" basis
  - A suite of sales reports to determine sales by machine type, by business channel, by time of day, by day, week or month
- All reports are provided to customer in two formats;
  - USA Live web-portal or daily electronic data transmission
- USAT provides a very cost-effective, turnkey wireless program to our customers thru the USAT business partnership with AT&T;
  - USAT manages all AT&T SIM activations and installs so that upon installation of the ePort hardware, the unit is ready to handle wireless card transactions and/or DEX data transmissions
- USAT provides a "consumer" support desk to handle consumer billing inquiries on any card transactions that occurred at customer's vending machine
- USAT provides a customer technical support desk to handle any technical questions related to the USAT ePort hardware platform
- USAT provides personal training via webinars for all new customers on the sales and accounting reports
- USAT provides online training videos for both the ePort hardware platform and the USA Live sales & accounting reports that customers can access at any time